	<p>1/33 Machinery Street, Darra QLD 4076 P- 3279 9633 E- safety@interfacelandscapes.com.au ABN- 25 360 745 495</p>	<p>Procedure No. HSEQ-POL-01</p>
<p>Title: Quality Policy</p>		<p>Authorised By: Directors</p>
<p>Issue Date: March 2020</p>	<p>Version Number: V1</p>	<p>Page Number: 1 of 2</p>

1. Purpose:

Interface Landscapes has guidelines for all employees regarding Quality Policy. The purpose of this policy is to confirm our commitment to meeting the quality standards expected by our customers in the delivery of the products and/or services that we supply to them. Our quality system is based on the requirements of ISO 9001.

2. Scope:

The scope of this policy extends to all Interface Landscapes stakeholders including employees, contractors, consultants, visitors and members of the public. This policy is applicable to Interface Landscapes business activities, which includes soft and hard landscaping services and the maintenance of existing works.

3. Responsibilities:

Director(s) are responsible for communicating this policy to employees and other stakeholders and providing the necessary resources to effectively implement this policy.

Employees and Other Workers are responsible for complying with this policy and reporting any defects to the nominated Interface Landscapes representative(s).


4. Policy Statement:

Our quality objectives are to:

- Achieve the core objectives of our Quality Management System and drive best practice outcomes across the organisation;
- Monitor performance through regular audits and management reviews to facilitate continuous improvement;
- Strive for a high standard of quality practices to ensure that our services conform to client, statutory and industry requirements;
- Ensure that company stakeholders needs and expectations are achieved;
- Ensure that planning and continual improvement processes meet or exceed our targets through our strategic planning framework;
- Adopt a risk management approach within our decision making process to ensure that opportunities and risks are adequately identified, assessed, controlled and reviewed;
- Promote a culture of continuous improvement through sharing knowledge with our employees and stakeholders.

Our strategic planning program provides us with a framework to maintain processes appropriate to the nature of our activities and achieve our quality outcomes.

To implement this policy, we shall focus on the needs of our business with reference to consistently meeting our customers' requirements and statutory obligations. Our quality management system will provide mechanisms for detecting system shortfalls and for stimulating process improvements.

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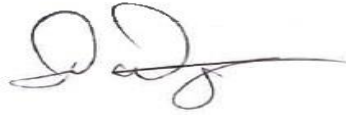
Interface Landscapes will adopt procedures and disciplines to ensure that:

- The system is effectively implemented by undertaking relevant skills training and conducting appropriate quality awareness training;
- Responsibilities for quality are established by communicating these responsibilities clearly to all employees;
- The policy and procedures continue to be appropriate by initiating regular reviews to check its effectiveness and ongoing relevance, and the company regularly review the needs and expectations of our customers and initiate continuous improvement activities to meet these expectations.

We will communicate this policy to relevant stakeholders (as required) to ensure that they are aware of our commitment to maintaining a quality framework.

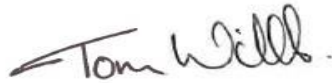
Director Verification

Director: David Taylor



Date: February 2020

Director: Tom Wilds



Date: February 2020